CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This 07th day of August' 2024

C.G.No.93/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Smt. G. Eswaramma Member (Independent)

Between

Sri. K.Nagaraju, D.No.1491, Kummaraveedhi, Punganur (M), Annamaiah District.

Complainant

AND

- 1. Dy. Executive Engineer/O/Punganur CCO
- 2. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 09.07.2024 at Punganur stating that he requested the respondents for shifting of electric pole near his shop, but in vain.

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- were issued to the respondents calling for their response. The respondents submitted their response stating that the AE/O/Punganur inspected the shop of the complainant and advised the complainant to register an application for shifting of 11 KV line and the work will be completed after payment of line shifting charges.
- o3. Heard respondents through video conferencing. Complainant remained absent. According to the respondents, the complainant has not applied for shifting of the electric pole and line by paying necessary shifting charges. Hence, the complainant is directed to apply for shifting of electric pole and line by paying necessary line shifting charges on which the respondents are directed to shift the electric pole and line. With the said direction, this complaint is closed. There is no order as to costs.
- **04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the

date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of August'2024.

CHAIRPERSON

Member (Technical)

G. Elevanam

Member (Independent) 7/8/2023

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate

Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot

No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

1/08/24

The Stock file.